

**Application ref; 20/01251/LAPREM**

**Shepherd Neame Ltd, Re: Prince Of Wales Public House 2 Holmesdale Road  
Reigate Surrey RH2 0BB**

This application confirms minor changes to the internal plan of the premises. In addition, the variation application extends the area licensed for the sale of alcohol to include a new bar situated in the outside area. The bar is to be licensed to sell alcohol from Monday-Sunday 12:00 - 22:30, close at 23:00 hrs and be manned at all times when it is open. All other hours and activities on the existing premises licence to remain unchanged.

The following mediated conditions were agreed with the Police following their objections:

1. CCTV shall be installed on the premises and fully maintained, showing correct date and time information. CCTV to cover internal licensable area, beer garden, outside bar and smoking area. The CCTV shall provide clear images of people entering and exiting the premises. There must always be a minimum of one member of staff during licensable hours, trained to use the CCTV and able to make the data images available at the request of Police or other authorised licensing authority within 24 hours. All CCTV recordings to be retained for a minimum of 31 days.
2. Staff training shall be recorded and updated every 6 months. Training shall cover:
  - i. The licensing objectives.
  - ii. The requirements for ID as part of age verification.
  - iii. Dealing with an intoxicated person
  - iv. Dealing with disorderly incidents /disorderly persons
  - v. Dealing with drug related activity on a licenced premises.
  - vi. Recording of any refusal to sell alcohol
  - vii. Safeguarding of children or a vulnerable adult
  - viii. Recording and reporting of incidents to police and information to be shared with police to promote the licensing objectives
  - ix. All training records will be available to an authorised officer on request.
3. An incident log shall be maintained on the premises, which documents the date and time of any incidents involving the premises, which could undermine the licensing objectives. This shall be completed within 24 hours of the incident, be available upon request of a police officer or an authorised officer and will record the following:
  - i. All crimes reported at the venue
  - ii. All ejections of patrons
  - iii. Any complaints received concerning crime and disorder
  - iv. All drugs seized or found
  - v. Any incidents of disorder
  - vi. Any faults in the CCTV system, including action taken to remedy

vii. Persons banned from the premises

4. There shall be a record of any refused sale of alcohol. The refusal register shall be inspected on a regular basis (at least weekly) by the DPS and endorsed.
5. The Premises Licence Holder shall ensure a 'Challenge 25' policy is adopted on the premises at all times. Signage of the 'Challenge 25' policy shall be prominently displayed on the premises.

The following mediated conditions were agreed with the Environmental protection following their objections

1. No use of the outdoor areas by patrons after 23:00 except for ingress to and egress from the premises. *(Please note change of time).*
2. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to a nuisance.
3. Speakers shall not be located/operated outside the premises.
4. While live or recorded music takes place, the licensee or management shall undertake regular monitoring of noise levels at the nearest noise-sensitive locations. A record shall be kept of any monitoring, including the date, time and location of monitoring; the name of the monitor; and any action taken. Records shall be kept for no less than six months and shall be made available upon request by a police officer or an authorised officer of Reigate & Banstead Borough Council.
5. Staff shall monitor customers drinking and smoking outside the premises on a regular basis and ensure patrons do not cause a public nuisance.
6. A direct telephone number for the manager of the premises shall be publicly available at all times the premises are open. This telephone number is to be made available to residents in the vicinity.
7. Alcohol consumed outside the premises shall only be consumed by patrons seated at tables.